

**PLEASE READ ALL INFORMATION BEFORE BOOKING.**



## **CUSTOMER RESPONSIBILITIES.**

- Payment is due **PROMPTLY** at the conclusion of your event unless other arrangements have been made **PRIOR** to your event. If we have to wait more than 10 minutes for payment, a \$15 labor service fee will be added to your final bill.
- It is the customer's responsibility to **CONTROL GUESTS FLOW**. If this is a concern, tickets are recommended. We can make and email tickets to you (so you can print, cut & distribute them) **PRIOR** to your event at no charge.
- If you or your company **DO NOT OWN** the property or building we will be serving at, you must get **PERMISSION** from the **OWNERS** to allow us to be there. (this includes parks).
- **ONE ITEM PER GUEST**. If your guests come up more than once, each time will be counted and charged as an individual guest.
- For events that require longer than a 30 minute drive, a travel surcharge will be added to the final bill based on destination.
- We will break down and leave your event immediately after the final customer is served or at the designated serve end time. We will communicate to you or the event manager when there is 30 minutes remaining in your serve time.
- In most cases, due to other scheduled events, we **CAN NOT STAY LONGER THAN THE PREDETERMINED TIME BOOKED** for your event.